

WHY MANAGE ALL AS YOUR HEALTH CARE PROVIDER

1. *A leader in Health Care Products, established 1994 as Closed Corporation - Company in 2002.*
2. *Licensed with the Financial Services Board for Health Service Benefits, Short term Insurance: Personal lines and Long term category A & B - FSP:14445 (FSB).*
3. *Accredited with the Council for Medical Schemes as Medical Scheme Brokerage - ORG 113 (CMS).*
4. *Registered Financial Planner with the Financial Planning Institute (FPI).*
5. *External Compliance done by Moonstone.*
6. *Black Empowered.*
7. *Elite Brokerage Award from Resolution Health 2002.*
8. *Outstanding Performance Award from African health (Ingwe Health) 2003 / 4.*
9. *Besigheids Voortreflikheid Award from Momentum Health 2006.*
10. *Medium Enterprise Business Award from Gauteng North Chamber of Commerce & Industry 2006.*
11. *VIP Broker Status from Momentum Health 2006.*
12. *VIP Broker Status from Medshield 2008.*
13. *Gold Prestige Status from Discovery Health 2009.*
14. *Moonstone Advisors Platform National Value Partner for Health Service Benefits (MAP).*
15. *Income to finance Manage All operations only from legislated 3% Commissions and 2.9% Professional Fees.*
16. *Represent most Registered Open Medical Schemes in South Africa.*
17. *Market various value-adding Health Care Insurance products underwritten by Hollard Insurance Company.*
18. *Assist clients where authorization was not obtained by the attending doctor for hospitalization.*
19. *Handle queries with regards to ambulance services after the Toll free number on the membership card was phoned.*
20. *Select our Product Provider Partners every year according to benefits, price and demographics.*
21. *Trained, accredited and licensed Representatives in most major cities and towns with national head office in Pretoria.*
22. *National Call Centre with trained, accredited and licensed Staff at Head Office.*
23. *Service Consultants for Corporate clients.*
24. *After-hours emergency service 24/7.*
25. *State-of-the-art Administration and IT systems with FAIS compliant voice logging, scanning and document storage.*
26. *Inform / educate clients continuously through Representatives, Call Centre Staff, Service Consultants, SMS's, E-mails, Year-end letter and visits as necessary.*
27. *Make a study of the Medical Schemes Act, Act No. 131 of 1998.*
28. *Observe underwriting decisions of Medical Schemes.*
29. *Do monthly Company Medical Scheme Invoice reconciliation for corporate groups.*
30. *Do year-end revision for corporate groups on Medical Scheme options / benefits.*
31. *Assist individual members with year-end Benefit Option choice.*
32. *Do not move members from one Medical Scheme to another if not necessary - rather get appointed as broker and address frustrations.*
33. *Needs analysis on new members to decide on the correct Medical Scheme and Benefit Option - not the cheapest but the correct option.*
34. *Our philosophy is " Build a long-term relationship with our Clients through our Services".*

"we manage all your medical scheme needs"

